I am going on 22 years at University Towers and Metered Appliances has been with University Towers for over 30 years. Metered partnered with the sponsor/management to change equipment and refurbish the room under three separate lease extensions/renewals. Presently, we are benefitting from a far better than expected rental, seven day service of room cleanliness, rapid response to service calls and quick furnishing of parts when needed to bring equipment back to service immediately. Payments are timely and the room has been transformed into a very handsome room that transports residents from the nice lobby to a well-lit, well decorated and pleasant room inviting residents to sit and comfortably wait for their laundry. Residents love the convenience and rely on Metered's prompt handling of all their needs/concerns. The extensions/renewals would not have been possible had it not been for two generations of owners at Metered that were always willing to work to find a way to dress up the room, furnish equipment to meet the needs or perceived desires of the residents and keep an open mind to increasing income for both lease parties.

I find it a pleasure to deal with Lenny and Norman Orner, who I consider to be two serious well minded and caring individuals shaped in the image of the founder of the company, their father.

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Michael A. Urena Cooper Square Realty, Inc.| CityLine Division General Manager | University Towers Apt Corp Brooklyn, N.Y. 11201

