

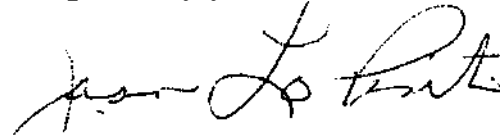
Mrs. Joan Lopinto
39-60 54* Steel Owners, Inc.
Woodside, NY, 11377

January 4, 2012

To Whom It May Concern:

Thanks Lenny Orner and Metered Appliances, we finally have a laundry room that is not only beautiful but also functional. What a pleasure it is to go to the laundry room and find machines available and working, not out of order for days, as had been our previous experience with our former vendor. Now, when a machine is out of order, they are repaired within hours - even over the weekend.

Respectfully yours, /

A handwritten signature in black ink, appearing to read "Joan Lopinto". The signature is written in a cursive style with a large initial "J" and "L".

Joan Lopinto
Board President